

Australian Public Service **Employee Census 2021**10 May–11 June





Highlights Report ARC



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responses: 116 of 146

RESPONSE RATE: 79%



EXPLORING YOUR RESULTS



Take time to understand your report. Consider your response rate to determine how representative your results are of the views of your colleagues.



Most questions in this report have information about the proportion of colleagues responding positively, neutrally or negatively.



Identify the areas where you are performing well. These will tend to be high results which are notably above any comparative results. Celebrate these results.

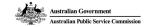


Identify areas that need improvement. These will be the lower results, and/or those which are scoring notably below your comparators.



Generally a difference of -/+ 5 percentage points is worthy of attention, but the size of the group is important. Changes in small groups can be unreliable.

2021 APS employee census PAGE 02.



EMPLOYEE ENGAGEMENT: SAY, STAY, STRIVE



HOW ENGAGED IS YOUR TEAM?

EMPLOYEE
ENGAGEMENT SCORES
AREN'T JUST ABOUT
HOW MUCH PEOPLE
LIKE WORKING FOR
AN AGENCY. IT IS A
MEASURE OF THE
EMOTIONAL
CONNECTION AND
COMMITMENT
EMPLOYEES HAVE TO
WORKING FOR THE
AGENCY.

0	YOUR EMPLOYEE ENGAGEMENT 76% SCORE	RESPONSE SC	ALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL +3	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES +2
	Overall, I am satisfied with my job	80	15	80%	-5♥	+7 0	+5 🏠	+6 🔷
SAY	I am proud to work in my agency	80	18	80%	0	+4	-4	0
S	I would recommend my agency as a good place to work	84	12	84%	-1	+16 🚱	+12 🕥	+14 🕎
	I believe strongly in the purpose and objectives of my agency	86	13	86%	0	+3	-1	0
STAY	I feel a strong personal attachment to my agency	70	20 10	70%	-2	+60	-2	+1
ST	I feel committed to my agency's goals	80	19	80%	-1	-2	-5 🛡	-4
	I suggest ideas to improve our way of doing things	88	10	88%	-4	+3	+1	0
STRIVE	I am happy to go the 'extra mile' at work when required	96		96%	+1	+4	+4	+3
STR	I work beyond what is required in my job to help my agency achieve its objectives	87	10	87%	+4	+4	+3	+2
	My agency really inspires me to do my best work every day	63	31	63%	+1	+7 0	+4	+5 ♠

KEY

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

O AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



2021 APS employee census PAGE 03.

LEADERSHIP

IMMEDIATE SUPERVISOR	RESPONSE SCALE		% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
My supervisor engages with staff on how to respond to future challenges	80	13 7	80%	-2	+1	+1	+4
My supervisor can deliver difficult advice whilst maintaining relationships	76	17 7	76 %	-1	-2	-2	+1
My supervisor invites a range of views, including those different to their own	81	18	81%	-	+1	0	+3
My supervisor encourages my team to regularly review and improve our work	77	16 7	77 %	-6 ©	-3	-2	-1
My supervisor is invested in my development	74	20	74 %	-2	0	+1	+5•
My immediate supervisor encourages me	78	15 7	78 %	0	+2	+2	+4
My supervisor ensures that my workgroup delivers on what we are responsible for	83	13	83%	-3	-3	-3	-1
My supervisor provides me with helpful feedback to improve my performance	73	19 8	73 %	-	-1	0	+3

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



2021 APS employee census PAGE 04.

LEADERSHIP

IMMEDIATE SES MANAGER	RESPONSE SCALE PO		% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
My SES manager clearly articulates the direction and priorities for our area	68	26	68%	-80	+1	+2	+5•
My SES manager presents convincing arguments and persuades others towards an outcome	68	28	68%	-	+80	+7 0	+60
My SES manager promotes cooperation within and between agencies	72	26	72 %	-3	+6♠	+6 ☆	+6 🏠
My SES manager encourages innovation and creativity	71	23	71 %	-	+6♠	+7 ©	+80
My SES manager creates an environment that enables us to deliver our best	72	21 7	72 %	-	+10 🐼	+10 🐼	+11 🐼
My SES manager ensures that work effort contributes to the strategic direction of the agency and the APS	83	13	83%	-1	+10 🚱	+80	+11 🐼
ALL SES	RESPONSE SCALE		% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
In my agency, the SES work as a team	50	35 15	50 %	-10 👁	-2	-2	-1
In my agency, the SES clearly articulate the direction and priorities for our agency	59	26 15	59%	-5♥	-1	+1	+4

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Australian Government

Australian Public Service Commission

Positive Neutral Negative

2021 APS employee census PAGE 05.

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

KEY

COMMUNICATION AND CHANGE

	RESPONS	E SCALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
My supervisor communicates effectively	85	9	85%	+1	+3	+3	+5•
My SES manager communicates effectively	75	18 7	75 %	-5♥	+6�	+6 0	+80
In my agency, communication between SES and other employees is effective	52	34 14	52 %	- 15 ♥	+1	+4	+4
Internal communication within my agency is effective	69	18 13	69%	-80	+12 🚱	+11 🚱	+13 🚱
When changes occur, the impacts are communicated well within my workgroup	66	14 20	66%	-12 •	0	-2	0
Staff are consulted about change at work	37	44 19	37 %	-19 •	-8 ♥	-7 ♥	-6♥
Change is managed well in my agency	41	37 22	41%	-22 O	-2	0	+1

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AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



2021 APS employee census PAGE 06.

WORKPLACE CONDITIONS

	RESPONSE SCA	LE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
My job gives me opportunities to utilise my skills	91	9	91%	+1	+6�	+3	+5♠
I have a choice in deciding how I do my work	76	22	76 %	+2	+14 🚱	+3	+3
Where appropriate, I am able to take part in decisions that affect my job	76	17	76 %	-	+8 ☆	+4	+70
I am clear what my duties and responsibilities are	82	13	82%	-4	+4	+4	+5♠
I am satisfied with the recognition I receive for doing a good job	68	22 9	68%	-12 •	+2	-1	+1
I am fairly remunerated (e.g. salary, superannuation) for the work that I do	59 16	24	59%	- 12 ♥	-6♥	-4	-6♥
I am satisfied with my non-monetary employment conditions (e.g. leave, flexible work arrangements, other benefits)	90	8	90%	-3	+13 🚱	+9♠	+11 🐼
I am satisfied with the stability and security of my job	87	11	87%	-4	+7 6	+11 🚱	+12 🕢
I am confident that if I requested a flexible work arrangement, my request would be given reasonable consideration	89		89%	-	+13 🚱	+80	+11 🐼

KEY

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AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



2021 APS employee census PAGE 07.

WORKPLACE CONDITIONS

	RESPONSE S	CALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
I feel a strong personal attachment to the APS	56	35 9	56 %	-5♥	-7 ♥	-1	0
I understand how my role contributes to achieving an outcome for the Australian public	90	8	90%	-1	-1	-2	+1
I believe strongly in the purpose and objectives of the APS	79	18	79 %	-8♥	-3	-1	-1

KEY



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AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



2021 APS employee census PAGE 08.

WORKPLACE CONDITIONS

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
What best describes your current workload?						
Well above capacity - too much work		22%	+10 🐼	-2	-4	-3
Slightly above capacity – lots of work to do		39 %	-6♥	-2	-4	-3
At capacity – about the right amount of work to do		35 %	+3	+7 0	+9	+9♠
Slightly below capacity – available for more work		4%	-5♥	-2	-1	-2
Well below capacity - not enough work		1%	-2	0	0	0

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR





INCLUSION

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
My agency supports and actively promotes an inclusive workplace culture	89 8	89%	-4	+9 &	+80	+12 🚱
My supervisor actively supports people from diverse backgrounds	84 13	84%	-	+4	+5 ₽	+80
I receive the respect I deserve from my colleagues at work	79 16	79 %	+2	-1	0	+1

KEY



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AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



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ENABLING INNOVATION



ENABLING INNOVATION

THE INNOVATION SCORE ASSESSES BOTH WHETHER EMPLOYEES FEEL WILLING AND ABLE TO BE INNOVATIVE, AND WHETHER THEIR AGENCY HAS A CULTURE WHICH ENABLES THEM TO BE SO.

\bigcirc	YOUR INNOVATION 66% SCORE	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES +1
	I believe that one of my responsibilities is to continually look for new ways to improve the way we work	86 10	86%	-	-1	-3	-2
innovation	My immediate supervisor encourages me to come up with new or better ways of doing things	74 21	74 %	-	0	-2	+1
	People are recognised for coming up with new and innovative ways of working	63 28 9	63%	-	+1	+2	+5 🕜
Enabling	My agency inspires me to come up with new or better ways of doing things	44 44 12	44%	-17 ⊙	-4	-4	-3
	My agency recognises and supports the notion that failure is a part of innovation	28 51 21	28%	-	-9 0	-7 O	-3

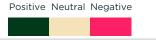
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AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR





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WELLBEING POLICIES AND SUPPORT



WELLBEING

THE WELLBEING
SCORE PROVIDES A
MEASURE OF THE
PRACTICAL AND
CULTURAL
ELEMENTS THAT
ALLOW FOR A
SUSTAINABLE AND
HEALTHY WORKING
ENVIRONMENT.

#	YOUR WELLBEING INDEX SCORE 73%	RESPONSE SC	ALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL +5 ◆	VARIANCE FROM SPECIALIST AGENCIES +2	VARIANCE FROM SMALL SIZED AGENCIES
ort	I am satisfied with the policies/practices in place to help me manage my health and wellbeing	76	15 9	76%	-4	+90	+6 🔂	+8 🚱
ind support	My agency does a good job of communicating what it can offer me in terms of health and wellbeing	69	22 8	69%	-11 👁	+4	0	0
Wellbeing policies and	My agency does a good job of promoting health and wellbeing	71	19 10	71 %	-9 •	+80	+5 🏠	+5 🏠
llbeing p	I think my agency cares about my health and wellbeing	75	15 10	75 %	0	+17 🐼	+10 🟠	+10 🟠
We	I believe my immediate supervisor cares about my health and wellbeing	82	11	82%	-3	-1	-4	-2

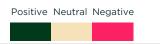
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AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR





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WELLBEING

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
How often do you find your work stressful?						
Always		2%	-	-4	-3	-3
Often		22%	-	-7 ♥	-4	-6 O
Sometimes		51 %	-	+3	+1	+3
Rarely		24%	-	+80	+6 ۞	+7
Never		1%	-	-1	-1	-1
To what extent is your work emotionally demanding?						
To a very large extent		3 %	-2	-6 0	-3	-4
To a large extent		16%	-3	-8 👁	-4	-6♥
Somewhat		40%	+11 🐼	+1	0	+2
To a small extent		34 %	-1	+12 🔷	+9 0	+10 🐼
To a very small extent		7 %	-6♥	0	-2	-2

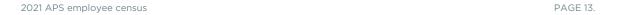
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AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR





WELLBEING

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
I feel burned out by my work						
Strongly agree		6%	-1	-4	-3	-4
Agree		21%	+1	-4	-3	-2
Neither agree nor disagree		31 %	-7 O	0	+1	+2
Disagree		37 %	+70	+9	+7 6	+70
Strongly disagree		6 %	-1	-2	-2	-3
In general, would you say that your health is:						
Excellent		11%	-	-1	-2	-3
Very good		31 %	-	-4	-5♥	-6♥
Good		40%	-	+5 ♦	+6 🚱	+8 ۞
Fair		13%	-	-1	-1	-1
Poor		5%	-	+1	+2	+2

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

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PERFORMANCE

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
In the last month, please rate your workgroup's overall performance:						
Excellent		32 %	-	+50	+3	+2
Very good		55%	-	0	0	+3
Average		12%	-	-3	-1	-4
Below average		1%	-	-1	-1	-1
Well below average		0%	-	-1	-1	0
In the last month, please rate your agency's success in meeting its goals and objectives:						
Excellent		21%	-	+5 ♦	+3	+2
Very good		65%	-	+10 🐼	+80	+12 🚳
Average		13%	-	-11 👁	-80	-9♥
Below average		0%	-	-3	-3	-4
Well below average		1%	-	-1	0	-1

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AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

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AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

2021 APS employee census PAGE 15.



PERFORMANCE

	RESPONSE SC	CALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
My workgroup has the appropriate skills, capabilities and knowledge to perform well	85	10	85%	-7 ©	+5♠	+2	+2
My workgroup has the tools and resources we need to perform well	74	13 13	74 %	-9 0	+11 🚱	+12 🚱	+14 🚱
The people in my workgroup use time and resources efficiently	79	12 9	79 %	-5♥	+2	0	+1
My workgroup can readily adapt to new priorities and tasks	84	9	84%	-9 0	-2	-3	-2
The people in my workgroup cooperate to get the job done	91		91%	-3	+3	+2	+3

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



2021 APS employee census PAGE 16.

RETENTION



EMPLOYEES WHO
INDICATED THAT THEY
WANTED TO LEAVE
THEIR CURRENT
POSITION AS SOON AS
POSSIBLE OR WITHIN
THE NEXT 12 MONTHS
WERE ASKED WHAT
THEIR PLANS WERE.

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
Which of the following statements best reflects your urrent position?	current thoughts about working in your					
I want to leave my position as soon as possible		7 %	-	-3	-1	-1
I want to leave my position within the next 12 months		25%	-	+3	+4	+3
I want to stay working in my position for the next one to two years		44%	-	+80	+5♠	+7 0
I want to stay working in my position for at least the next three years		23%	-	-9 0	-80	-9 0
Vhat best describes your plans involved with leaving	your current position?	3 %	-	-3	-3	-2
	your current position?	3 %	-	-3 -5 ⊙	-3 +9 •	-2 +19
I am planning to retire	your current position?		- - -			
I am planning to retire I am pursuing another position within my agency	your current position?	37 %	- - -	-5♥	+90	+19 🚱
I am planning to retire I am pursuing another position within my agency I am pursuing a position in another agency	your current position?	37 % 46 %	- - - -	-5 ♥ +21 ۞	+9 •	+19 (

KEY

★ AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

2021 APS employee census PAGE 17.



RETENTION



EMPLOYEES WHO WANTED TO LEAVE WERE ASKED FOR THE PRIMARY REASON BEHIND THEIR DESIRE TO LEAVE AND COULD SELECT ONE RESPONSE FROM A LIST OF ITEMS.

ONLY THE THREE **REASONS FOR** LEAVING WITH THE HIGHEST PROPORTION OF RESPONSES ARE PRESENTED HERE. THESE MAY VARY BETWEEN AGENCIES, WORK UNITS AND WITH RESULTS FOR THE APS OVERALL.

RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
What is the primary reason behind your desire to leave your current position? (3 highest responses):					
There is a lack of future career opportunities in my agency	35 %	-	-	-	-
I want to try a different type of work or I'm seeking a career change	13 %	-	-	-	-
I have achieved all I can in my current position	10%	-	-	-	-

KEY



AT LEAST 5 PERCENT AT LEAST 5 PERCENTAGE POINTS GREATER

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

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UNACCEPTABLE BEHAVIOUR



EMPLOYEES WHO HAD PERCEIVED DISCRIMINATION IN THE LAST 12 MONTHS IN THE COURSE OF THEIR EMPLOYMENT WERE ASKED WHAT THE BASIS WAS FOR THE DISCRIMINATION. EMPLOYEES COULD SELECT ONE OR MORE RESPONSES FROM A LIST OF ITEMS.

ONLY THE THREE
TYPES OF
DISCRIMINATION WITH
THE HIGHEST
PROPORTION OF
RESPONSES ARE
PRESENTED HERE.
THESE MAY VARY
BETWEEN AGENCIES,
WORK UNITS AND
WITH RESULTS FOR
THE APS OVERALL.

DISCRIMINATION	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
During the last 12 months and in the course of discrimination on the basis of your background						
Yes		7 %	-3	-4	-2	-3
No		93%	+3	+4	+2	+3
Did this discrimination occur in your current ag	gency?					
Yes		100%	0	+6 ☆	+80	+7 •
No		0%	0	-6♥	-8♥	-7 ♥

KEY



• AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR



2021 APS employee census PAGE 19.

UNACCEPTABLE BEHAVIOUR



EMPLOYEES WHO
PERCEIVED
HARASSMENT OR
BULLYING IN THE LAST
12 MONTHS WERE
ASKED WHAT TYPE OF
HARASSMENT OR
BULLYING THEY
EXPERIENCED.
EMPLOYEES COULD
SELECT ONE OR MORE
RESPONSES FROM A
LIST OF ITEMS.

ONLY THE THREE
TYPES OF
HARASSMENT OR
BULLYING WITH THE
HIGHEST PROPORTION
OF RESPONSES ARE
PRESENTED HERE.
THESE MAY VARY
BETWEEN AGENCIES,
WORK UNITS AND
WITH RESULTS FOR
THE APS OVERALL.

HARASSMENT AND BULLYING	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMAL SIZED AGENCIES
During the last 12 months, have you been subjected to workplace?	harassment or bullying in your current					
Yes		12%	+2	0	+3	0
No		84%	0	+3	-1	+2
Not sure		4%	-2	-3	-2	-2
information, undermining or sabotage) Verbal abuse (e.g. offensive language, derogatory remarks, shouting or screaming) Inappropriate and unfair application of work policies or rules (e.g. performance management, access to leave, access to		69% 46% 46%				- - -
information, undermining or sabotage) Verbal abuse (e.g. offensive language, derogatory remarks, shouting or screaming) Inappropriate and unfair application of work policies or rules (e.g. performance management, access to leave, access to learning and development) Did you report the harassment or bullying? I reported the behaviour in accordance with my agency's		46%	- - -	- - -	- - -	+2
Interference with work tasks (e.g. withholding needed information, undermining or sabotage) Verbal abuse (e.g. offensive language, derogatory remarks, shouting or screaming) Inappropriate and unfair application of work policies or rules (e.g. performance management, access to leave, access to learning and development) Did you report the harassment or bullying? I reported the behaviour in accordance with my agency's policies and procedures It was reported by someone else		46 % 46 %	- - -	- - - +5• +8•	- - - +8• +9•	- - - +2 +10 •

AT LEAST 5 PERCENTAGE POINTS GREATER

THAN COMPARATOR

2021 APS employee census PAGE 20.

KEY



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

UNACCEPTABLE BEHAVIOUR



EMPLOYEES WHO
INDICATED THAT THEY
HAD WITNESSED
POTENTIAL CORRUPT
BEHAVIOUR WERE
ASKED TO DESCRIBE
THE BEHAVIOUR.
EMPLOYEES COULD
SELECT ONE OR MORE
RESPONSES FROM A
LIST OF ITEMS.

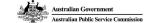
ONLY THE THREE
TYPES OF CORRUPT
BEHAVIOURS WITH
THE HIGHEST
PROPORTION OF
RESPONSES ARE
PRESENTED HERE.
THESE MAY VARY
BETWEEN AGENCIES
AND WITH RESULTS
FOR THE APS
OVERALL.

CORRUPTION	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
Excluding behaviour reported to you as part of you witnessed another APS employee in your agency en may be serious enough to be viewed as corruption?	ngaging in behaviour that you consider					
Yes		4%	+2	0	0	-1
No		93%	+1	+3	+3	+5♠
Not sure		3 %	-2	-2	-2	-2
Would prefer not to answer		1%	-1	-1	-1	-2
Did you report the potentially corrupt behaviour?						
I reported the behaviour in accordance with my agency's policies and procedures		50%	-	+30 🏠	+36 ♠	+29 ♠
It was reported by someone else		0%	-	-15 ♥	-9 ©	-16 🛡
I did not report the behaviour		50%	-	-15 ♥	-27 O	-13 👁

KEY



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR



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DEMOGRAPHICS

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
How do you describe your gender?						
Man or male		26%	+1	-11 👁	-16 O	-11 👁
Woman or female		70 %	0	+11 🐼	+16 ♠	+13 🚱
Non-binary		0%	-	0	-1	-1
I use a different term		1%	-	+1	+1	0
Prefer not to say		3 %	-1	0	0	-1
Do you identify as an Australian Aboriginal and/or Torres Strait Islander pe	erson?					
Yes		4%	0	+1	+2	+2
No		96%	0	-1	-2	-2
Do you have an ongoing disability?						
Yes		11%	+1	+2	+4	+4
No		89%	-1	-2	-4	-4

KEY

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

0

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR





DEMOGRAPHICS

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMAI SIZED AGENCIES
Do you have carer responsibilities?						
Yes		46%	+3	+7 0	+7 0	+7 0
No		54 %	-3	-7 0	-7 0	-7 O
Do you identify as Lesbian, Gay, Bisexual, Transgender and/or gender diverse Intersex, Queer, Questioning and/or Asexual (LGBTIQA+)?	<u>,</u>					
Yes		12%	+80	+5 ♦	+4	+3
No		88%	-80	-5 O	-4	-3
n which country were you born?						
Australia		73 %	-	-4	-3	-3
Other country		27 %	-	+4	+3	+3
Do you speak a language other than English at home?						
No, English only		78 %	-	-2	-3	-6 🗸
Yes, other		22%	_	+2	+3	+60

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

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AGENCY POSITION

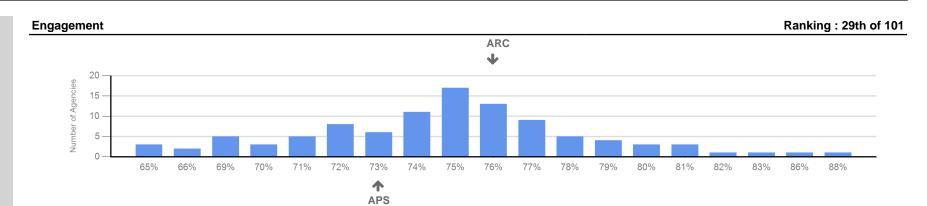


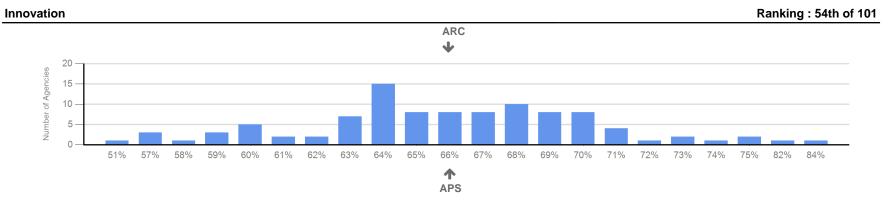
AGENCY POSITION

THESE GRAPHS DISPLAY
THE OVERALL INDEX
SCORE OF EACH AGENCY
FOR THE EMPLOYEE
ENGAGEMENT,
WELLBEING AND
INNOVATION INDICES.
THESE ARE TO ASSIST
YOU TO SEE WHERE
YOUR AGENCY SITS IN
COMPARISON TO THE
OVERALL APS INDEX
SCORE AND THE SCORES
OF OTHER AGENCIES.

ALONG THE LINE (Y-AXIS) ARE THE INDEX SCORES. THE HEIGHT OF THE BAR (X-AXIS) IS HOW MANY AGENCIES HAVE THAT INDEX SCORE.

PLEASE NOTE, THE Y-AXIS VALUES ARE NOT CONSECUTIVE AS ONLY INDEX SCORES RECEIVED BY AN AGENCY ARE REPRESENTED.







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SUGGESTED QUESTIONS TO FOCUS ON

4	9
7	7

WHAT TO FOCUS ON?

THESE KEY QUESTIONS HAVE BEEN IDENTIFIED AS BEING IMPORTANT TO EMPLOYEES IN YOUR AGENCY AND ASSOCIATED WITH EMPLOYEE ENGAGEMENT.

THEY ARE NOT NECESSARILY THE QUESTIONS WITH THE LOWEST SCORES.

SOME WILL BE AREAS TO IMPROVE UPON AND SOME WILL BE AREAS TO MAINTAIN.

DEVELOP ACTIONS AND ACTIVITIES TO IMPROVE UPON THESE, WHERE POSSIBLE, TO DRIVE HIGHER LEVELS OF PERFORMANCE.

		PERCENTAGE POINTS COMPARATOR	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM SMALL SIZED AGENCIES
.1	My agency supports and activel inclusive workplace culture	y promotes an	89%	-4	+90	+80	+120
.2	Where appropriate, I am able to decisions that affect my job	take part in	76 %	-	+80	+4	+70
.3	I am confident that if I requeste arrangement, my request would reasonable consideration		89%	-	+130	+80	+110
.4	People are recognised for coming and innovative ways of working		63 %	-	+1	+2	+50
.5	I am satisfied with the recogniti doing a good job	on I receive for	68%	-12 0	+2	-1	+1
.6	I think my agency cares about n wellbeing	ny health and	75 %	0	+170	+100	+100

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TIME TO TAKE ACTION

₩	CELEBRATE
What things do we do well?	
THINK ABOUT HOW WE CAN BUILD ON OUR ST WHAT WE ARE GOOD AT.	RENGTHS AND LEARN FROM

Q	INVESTIGATE FURTHER WITH OUR TEAMS
-	other opportunities coming out that we want to explore further?

HOW COULD WE INVESTIGATE? THROUGH LOOKING AT THE DATA IN

MORE DETAIL OR THROUGH DISCUSSIONS WITH STAFF?

<u>~</u>	OPPORTUNITIES
Areas we need plans:	d to focus on and turn into actior
	THINGS WE NEED TO IMPROVE TO MAKE WORKING



USE THIS PAGE TO START YOUR LOCAL ACTION PLANS

IDENTIFY AREAS TO CELEBRATE, OPPORTUNITIES FOR IMPROVEMENT AND AREAS WHICH YOU NEED TO INVESTIGATE FURTHER.

PRIORITISE 3 AREAS TO TAKE FORWARD

	PRIORITISE 3 AREAS FOR ACTION	TIMESCALES	OWNER	RESOURCES REQUIRED	TARGET/SUCCESS MEASURE
1					
2					
3					

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Australian Government

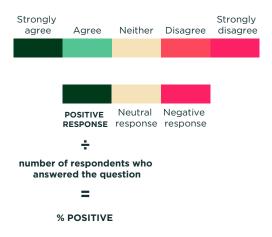
Australian Public Service Commission

Australian Public Service Commission

GUIDE TO THIS REPORT

% POSITIVE

WHERE RESULTS ARE SHOWN AS POSITIVE PERCENTAGES (% POSITIVE), THESE ARE CALCULATED BY ADDING TOGETHER POSITIVE RESPONSES ("STRONGLY AGREE" + "AGREE") AND DIVIDING BY THE NUMBER OF RESPONDENTS WHO ANSWERED THE QUESTION.



ROUNDING

RESULTS ARE PRESENTED AS WHOLE NUMBERS FOR EASE OF READING, WITH ROUNDING PERFORMED AT THE LAST STAGE OF CALCULATION FOR MAXIMUM ACCURACY. VALUES FROM X.00 TO X.49 ARE ROUNDED DOWN AND VALUES FROM X.50 TO X.99 ARE ROUNDED UP. THEREFORE IN SOME INSTANCES, RESULTS MAY NOT TOTAL 100%.

	STRONGLY AGREE	AGREE	NEITHER	DISAGREE	STRONGLY DISAGREE	TOTAL
NUMBER OF RESPONSES	151	166	176	96	24	613
PERCENTAGE	24.63%	27.08%	28.71%	15.66%	3.92%	100%
ROUNDED PERCENTAGE	25%	27%	29%	16%	4%	101%
NUMBER OF POSITIVE	151 + 166 = 317					
% POSITIVE	317 ÷ 613 = 52%					

ANONYMITY

IT IS ENGINE'S PRACTICE NOT TO DISPLAY THE RESULTS OF GROUPS OF RESPONDENTS TO THE EXTENT WHERE THE ANONYMITY OF INDIVIDUALS MAY BE COMPROMISED. RESULTS WILL NOT BE SHOWN WHERE THERE ARE LESS THAN 10 RESPONDENTS IN A GROUP.

COMPARISONS WITH RESULTS FROM PREVIOUS YEARS

THE METHOD OF ANALYSING AND REPORTING SPECIFIC RESULTS MAY BE PERIODICALLY REVIEWED AND REVISED. SUCH IMPROVEMENTS ARE APPLIED TO CURRENT DATA AND THAT OF PREVIOUS YEARS. FOR THIS REASON THE CURRENT REPORT IS ALWAYS THE MOST ACCURATE DATA SOURCE FOR APS EMPLOYEE CENSUS RESULTS, INCLUDING COMPARISONS WITH TIME SERIES DATA.

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